

# Project Management System for a CRO

JRF GLOBAL has successfully completed over 25,000 GLP studies pertaining to Pharmaceuticals, Agrochemicals, Specialty chemicals, and cosmetics in the past two decades. JRF GLOBAL, further, takes a pride to be a partner in the successful registration of our sponsors' products. In addition, our expertise, along with the experience of working with a myriad of companies, helps our esteemed sponsors to smoothly acquire global registration for their products. Our efficient and effective team project management has played a significant role in our success story.

Project Management System involves a strange complexity in managing various projects at various stages because of various challenges like GLP compliance, meeting deadlines, unforeseen sudden change in the requirements of the sponsor, as well as handling various statutory requirements.

Project managers, in today's challenging environment, have to think and focus beyond the traditional concepts of time, cost, and quality factors. They need to add effectiveness by considering crucial factors like statutory changes, precise scope with respect to client's registration needs, external and internal risks, and Return On Investment (ROI).

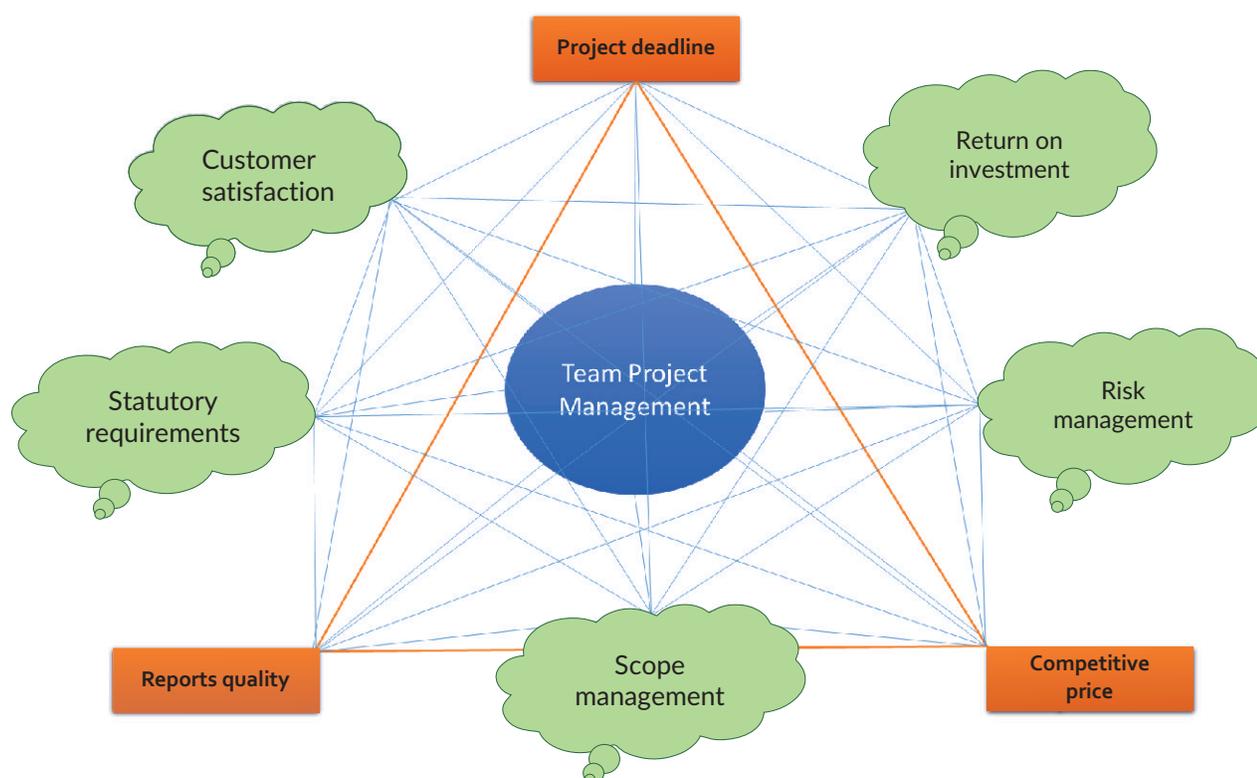


Fig. 1 – Modern era project management system

Complexity is further increased due to the greater strategic demands of not only ensuring but also providing customers satisfaction by maintaining a regulatory compliance driving towards higher demands on scope and quality throughout the study plans, experimental design, results, conclusions and risk assessment. Project Managers need not only understand the operational risks of various projects, but also need to consider those unforeseen factors having potential to affect the project delivery as per the agreement. An effective forecasting at every stage is the key to competitiveness which project managers need to develop for an effective handling of challenging projects.

Traditionally, Project Managers were forced to spend much of their time on collecting information. But in today's era using highly sophisticated facilities and project management system, the desired information could be made available at one's fingertips. Based on these reliable information, Project Managers must be equipped to take strategic decisions, predict the trends, and forecast risks to ensure effectiveness and efficiency while delivering the challenging projects. Further, project managers need to cultivate effective communication skills amongst the team members to ensure a smooth and effective communication flow at every stage of the study.

At the same time, in a GLP research project managers should take the responsibility of educating sponsors on the requirement of their target registration authorities. An effective approach in handling such challenges will define and finalise the scope of work. Once the contract agreement with the sponsor is signed, the role of the team project management kick starts - working on various requirements, resource planning, and scheduling to ensure customer satisfaction.

To ensure effectiveness and efficiency in project delivery on time and to gain customers' faith and trust, project managers have to apply various skills at every level and with every stakeholder, because **"A satisfied customer is the best business strategy"** ~ Michael LeBoeuf, Business Author.



### About The Author

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